

Preclinical Packing & Shipping



Sample Preparation

Ensure all tubes/samples are labeled appropriately.

The Clinical Pathology Tube Guide can provide you with additional information based on your sample type. Package samples in sealable plastic bags or other appropriate containers.

[Clinical Pathology Tube Guide](#) 



Submission

Enter your sample submission data through our secure, online portal, accessible via our website.

Paper submissions are also accepted. You can download our submission forms through our website.



Packing

Include a copy of your online case submission packing slip or paper submission in a plastic bag to keep it from getting soggy.

Place frozen ice pack(s) or dry ice, depending on sample type, on the bottom of the insulated Styrofoam shipping box. Then place the samples on top. For samples that should not be frozen, place bubble wrap or other distancing material between the tubes and pack(s).

Add in the submission form and if needed, additional packing material such as crumpled paper to fill the box and prevent jostling of samples during shipment.



Ship

Ship to our laboratory by FedEx overnight or call Client Support Services at 800-669-0825 to schedule a courier pick-up.

IDEXX BioAnalytics
3 Centennial Drive
North Grafton, MA 01536

IDEXX BioAnalytics
2825 KOVR Drive
West Sacramento, CA 95605

800-669-0825
idexxbioanalytics.com
idexxbioanalytics@idexx.com

Your sample collection process is now complete!